

Swim School Software Questions & Answers

Background information

The program available through AUSTSWIM is built using FileMaker Pro. The version is for small swim schools as it uses an attached runtime engine that supports single user usage.

Purchasing Filemaker Pro however can extend the capability beyond the limitations of the small swim school version. For example, using the latest version of Filemaker Server Advanced in addition to the swim school software access is increased up to 250 simultaneous users. A normal copy of Filemaker can support up to 5 simultaneous users.

Filemaker can also use 'Instant Web Publishing' or PHP to extend web capability.

For further information on Filemaker please see www.filemaker.com

Are we able to install the software on more than one computer? If so, is there an extra charge?

The software is licensed for a single user, single venue (one machine), hence it is mainly applicable for small swim schools. Separate copies of the software can be purchased but they will not talk with each other. To have a networked solution, it will need the purchase of filemaker pro (approx \$450 per license) and then the development of a customised solution for the client. This can be done, but it is probably beyond the budget of most small swim schools.

What financial reports are generated from the software package?

The reports generated are simply Microsoft Excel spread sheets of the invoices. It is possible to import these into accounting packages such as MYOB that can then produce P&L etc. The best way to see what it can do is to enter some trial data during the trial period by creating some test enrolments and payments. Then from within admin, export to MS excel. Please note this is not designed as an accounting package.

Is there any way to backup info?

The entire folder can be backed up onto other electronic media such as DVD or USB drive. This will not only save the data but can allow the whole system to be backed up.

What is the current cost of the product?

There is an initial licensing fee and an ongoing annual fee. Other up front costs will relate to the users need to supply their own computers, software etc

Is there any other start up costs?

The first years licensing fee is \$495 including GST.

What sort of annual fee applies and what sort of support do we get for that?

The annual renewal fee is \$198 including GST